

November 1 – 7, 2026: Awareness, Celebration, and Recognition of Corporate Compliance and Ethics Week – also known as Compliance Week at UNM Health Sciences Center.

HSC Codes of Professionalism and Conduct: A Guide for Doing the Right Thing

Every day, we make decisions that affect our coworkers, students, patients, research participants, and the communities we serve. The majority of those decisions are routine. Others may raise questions about the right course of action, our responsibilities, or where to turn for guidance.

The HSC Codes of Professionalism and Conduct (the Codes) bring many of those expectations and resources together in one place. Approved by the HSC Executive Compliance Committee and adopted as policy, the Codes establish standards for conducting business on behalf of the HSC and apply to all HSC members, including employees, faculty, students and trainees, volunteers, and vendors.

Why Do the Codes Matter?

Professionalism and compliance are more than following rules. They help protect our patients, our colleagues, the institution, and the trust our communities place in our institution.

The Codes connect our day-to-day responsibilities with the HSC's broader commitment to excellence, integrity, compassion, service, and respect. They establish common expectations regardless of an individual's title or role and provide guidance on issues that can arise throughout our work.

The Codes address professional obligations such as treating others with dignity and courtesy, protecting confidential information, maintaining honest and accurate records, acting with integrity, recognizing when we need assistance or consultation, and speaking up about serious concerns.

How Do the Codes Help You?

You don't need to memorize every policy, regulation, or requirement that may apply to your work. The Codes are designed to provide a starting point when you need to understand an expectation, make a decision, or find the right resource.

They bring together guidance on topics employees may encounter in their work, including conflicts of interest and outside activities, mandatory training, employee and patient privacy, social media, gifts, political activities, reporting concerns, workplace health and safety, patient care, medical documentation and billing, research, and academic responsibilities. The Codes also direct you to related policies and resources when more detailed guidance is needed.





Think of the Codes as both a set of expectations and a resource. They can help you recognize when something may present a compliance concern, understand your responsibilities, and identify where to go for additional information or assistance.

Speaking Up Is Part of Professionalism

An important part of a strong compliance culture is asking questions and raising concerns when something doesn't seem right. In most situations, your supervisor is a good place to start. When that isn't practical, or when you prefer another option, concerns may also be raised with an administrator or senior leader, the HSC Compliance Office, or the Compliance Hotline. The Hotline is available 24/7 and allows anonymous questions and reports.

HSC does not tolerate retaliation against anyone who raises a concern in good faith. Employees do not need to prove that wrongdoing has occurred before asking a question or reporting a concern.

A Shared Responsibility

Professionalism isn't limited to certain job titles or departments. Each of us represents HSC through the decisions we make, the way we perform our work, and the way we treat patients, students, members of our community and each other.

Questions? Contact the HSC Compliance Office at Compliance@salud.unm.edu or (505) 272-7371.

How to access the Codes of Professionalism and Conduct

- Via Learning Central as part of everyone's required annual compliance training
- Via HSC PolicyStat – login and search "HSC Codes of Professionalism and conduct"
- HSC Compliance Office Website – first block at the bottom of the webpage

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Scan this QR Code to download the 2026 Compliance Week Schedule of Events. Come spin the wheel at our Info Booths!

While you're there, you can find out if you're automatic eligible to win a loaded swag bag for completing this year's required annual compliance training.

